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| Use Case: Verify Appointment Status |
| ID: 1 |
| Brief Description: The Veni system relies on information in VistA systems. It will not be notified should the information upon which it relies changes in the VistA system from which the information originated. As a result, each time the Veni system looks at appointment information, it needs to check with the appropriate VistA system to make sure the information has not changed. If changes occur, the veteran will be notified. |
| Note: This use case is “include only”. |
| Primary Actors:  * Veteran * VistA system |
| Secondary Actors: None |
| Preconditions:  1. The veteran has downloaded the Veni app to his phone and run the “First Run” experience (see “First Run Experience” (2)) 2. The veteran has made at least one appointment with one of his/her chosen VA facilities (out of scope) |
| Main Flow:  1. When this is invoked, the Veni system will query the VistA system (or systems) for all appointments associated with the user 2. If new appointments exist, the user will be presented with the option to download the appointment    * INCLUDE [Download Appointment] (2) 3. If an appointment has been changed (for example its time or location) the Veni system will change the appointment and notify the veteran through the Veni phone application 4. If an appointment has been deleted, the Veni system will remove the appointment from the veteran’s Veni “appointment list” and notify him/her |
| Post Conditions: The Veni system and the VistA systems will be in sync for that particular veteran |
| Alternative Flows: None |